## **Terms and Conditions**

# Agreement between User and www.pwms.us

Welcome to www.pwms.us. The www.pwms.us website (the "Site") is comprised of various web pages operated by Pinnacle Retreat Holdings LLC DBA Pinnacle Well Measurement Solutions ("PWMS"). www.pwms.us is offered to you conditioned on your acceptance without modification of the terms, conditions, and notices contained herein (the "Terms"). Your use of www.pwms.us constitutes your agreement to all such Terms. Please read these terms carefully, and keep a copy of them for your reference.

www.pwms.us is an E-Commerce Site.

Data entry business relating to well water measurement levels

#### **Electronic Communications**

Visiting www.pwms.us or sending emails to PWMS constitutes electronic communications. You consent to receive electronic communications and you agree that all agreements, notices, disclosures and other communications that we provide to you electronically, via email and on the Site, satisfy any legal requirement that such communications be in writing.

#### **Children Under Thirteen**

PWMS does not knowingly collect, either online or offline, personal information from persons under the age of thirteen. If you are under 18, you may use www.pwms.us only with permission of a parent or guardian.

### **Cancellation/Refund Policy**

Automatic Zelle Business refund amount of \$215.00 if we are unable to reach the clients location within 60 days at time of purchase

# **Links to Third Party Sites/Third Party Services**

www.pwms.us may contain links to other websites ("Linked Sites"). The Linked Sites are not under the control of PWMS and PWMS is not responsible for the contents of any Linked Site, including without limitation any link contained in a Linked Site, or any changes or updates to a Linked Site. PWMS is providing these links to you only as a convenience, and the inclusion of any link does not imply endorsement by PWMS of the site or any association with its operators.

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# No Unlawful or Prohibited Use/Intellectual Property

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#### **International Users**

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## Indemnification

You agree to indemnify, defend and hold harmless PWMS, its officers, directors, employees, agents and third parties, for any losses, costs, liabilities and expenses (including reasonable attorney's fees) relating to or arising out of your use of or inability to use the Site or services, any user postings made by you, your violation of any terms of this Agreement or your violation of any rights of a third party, or your violation of any applicable laws, rules or regulations. PWMS reserves the right, at its own cost, to assume the exclusive defense and control of any matter otherwise subject to indemnification by you, in which event you will fully cooperate with PWMS in asserting any available defenses.

#### **Class Action Waiver**

Any arbitration under these Terms and Conditions will take place on an individual basis; class arbitrations and class/representative/collective actions are not permitted. THE PARTIES AGREE THAT A PARTY MAY BRING CLAIMS AGAINST THE OTHER ONLY IN EACH'S INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY

PUTATIVE CLASS, COLLECTIVE AND/ OR REPRESENTATIVE PROCEEDING, SUCH AS IN THE FORM OF A PRIVATE ATTORNEY GENERAL ACTION AGAINST THE OTHER. Further, unless both you and PWMS agree otherwise, the arbitrator may not consolidate more than one person's claims, and may not otherwise preside over any form of a representative or class proceeding.

### **Liability Disclaimer**

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LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, THE ABOVE LIMITATION MAY NOT APPLY TO YOU. IF YOU ARE DISSATISFIED WITH ANY PORTION OF THE SITE, OR WITH ANY OF THESE TERMS OF USE, YOUR SOLE AND EXCLUSIVE REMEDY IS TO DISCONTINUE USING THE SITE.

#### **Termination/Access Restriction**

PWMS reserves the right, in its sole discretion, to terminate your access to the Site and the related services or any portion thereof at any time, without notice. To the maximum extent permitted by law, this agreement is governed by the laws of the State of Georgia and you hereby consent to the exclusive jurisdiction and venue of courts in Georgia in all disputes arising out of or relating to the use of the Site. Use of the Site is unauthorized in any jurisdiction that does not give effect to all provisions of these Terms, including, without limitation, this section.

You agree that no joint venture, partnership, employment, or agency relationship exists between you and PWMS as a result of this agreement or use of the Site. PWMS's performance of this agreement is subject to existing laws and legal process, and nothing contained in this agreement is in derogation of PWMS's right to comply with governmental, court and law enforcement requests or requirements relating to your use of the Site or information provided to or gathered by PWMS with respect to such use. If any part of this agreement is determined to be invalid or unenforceable pursuant to applicable law including, but not limited to, the warranty disclaimers and liability limitations set forth above, then the invalid or unenforceable provision will be deemed superseded by a valid, enforceable provision that most closely matches the intent of the original provision and the remainder of the agreement shall continue in effect.

Unless otherwise specified herein, this agreement constitutes the entire agreement between the user and PWMS with respect to the Site and it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral or written, between the user and PWMS with respect to the Site. A printed version of this agreement and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or relating to this agreement to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form. It is the express wish to the parties that this agreement and all related documents be written in English.

### **Changes to Terms**

PWMS reserves the right, in its sole discretion, to change the Terms under which www.pwms.us is offered. The most current version of the Terms will supersede all previous versions. PWMS encourages you to periodically review the Terms to stay informed of our updates.

#### **Contact Us**

PWMS welcomes your questions or comments regarding the Terms:

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Effective as of January 17, 2025